

ABOUT US

As a market leader in the Central Coast property market, Domain Property Group is an independent agency, proud of our innovative, professional and progressive reputation. With our strategically positioned offices, the Domain Property Group name has been synonymous with exceptional real estate results in the area and we continue to expand our portfolio daily.

Integrity and personalised customer service are very much at the core of our company's culture. These values carry across both our commercial and residential sales divisions as well as our dedicated property management team.

Under the direction and leadership of Brian and David Roy, we continue to focus on building and improving our strong customer service ethic, and developing a 'client for life' relationship with all our past, current, and future clients.

WHY CHOOSE US?

With our dedicated staff living and working locally, we consider our Property Managers a team of enthusiastic locals who are heavily involved in the immediate community. This gives us tremendous insight into the local market: the previous trends, current movements and future forecasts. We have helped increased clients wealth for countless home owners across the entire Central Coast by finding tenants for their investment properties and we have sold a number of them also. We are confident that we can be of assistance to you, as well.

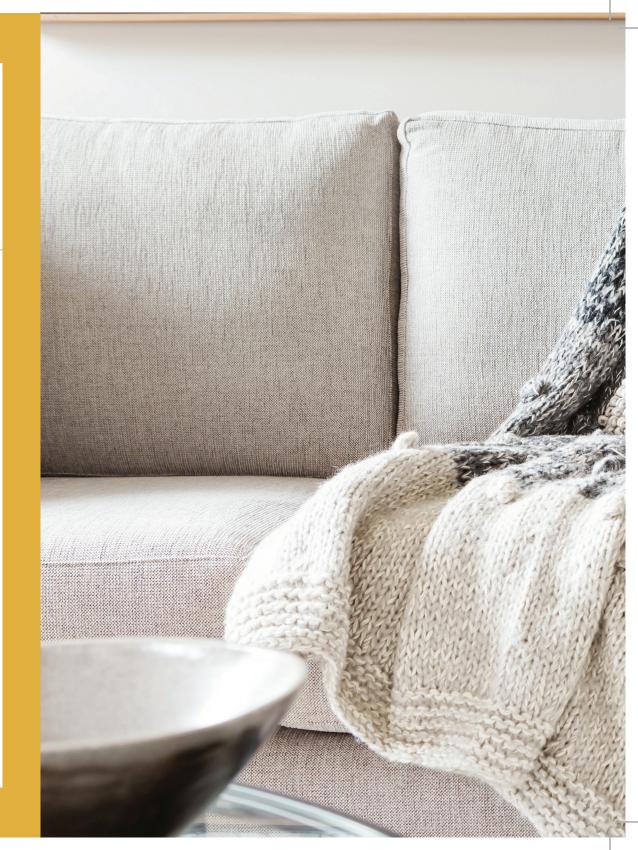
EXPECT MORE FROM US

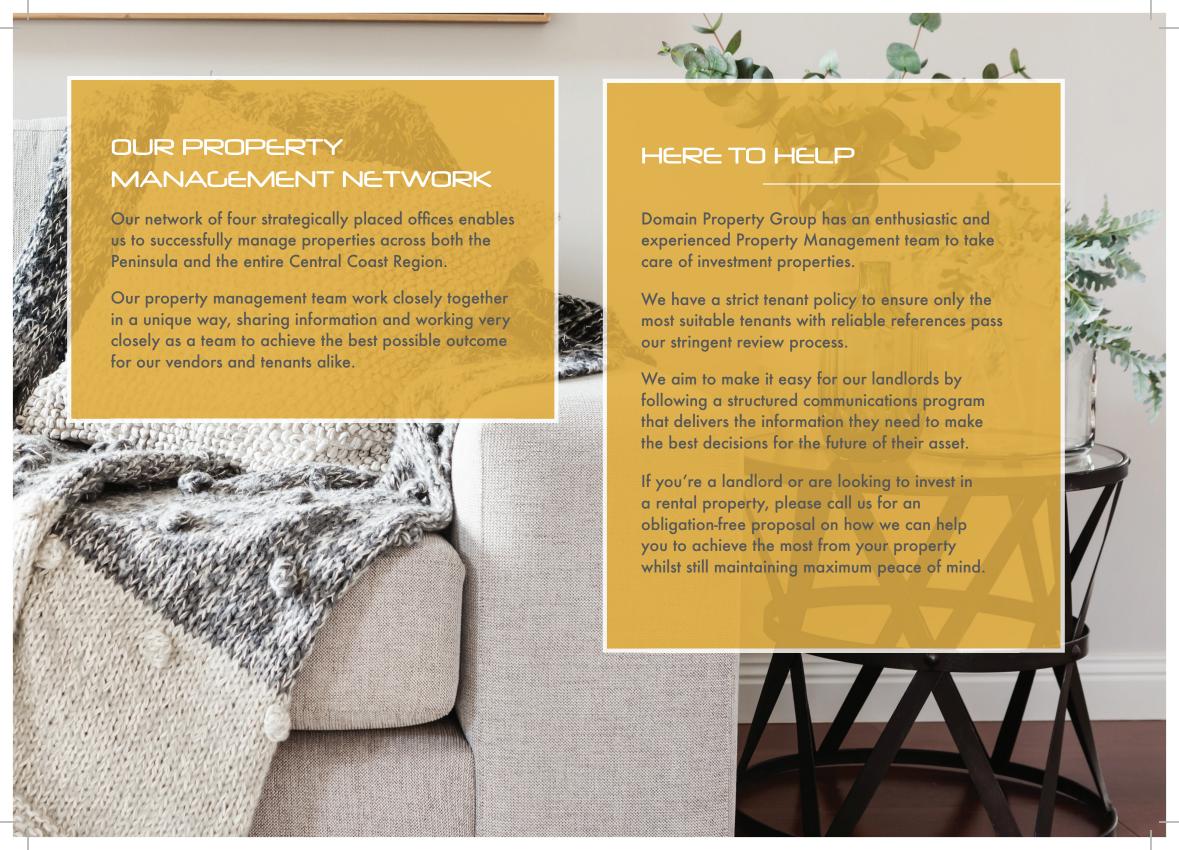
What do you look for in a Property Manager?

An agency:

- with a long history of proven record of success
- with a reputation that precedes them
- that knows the area better than anyone else
- that moves properties faster
- that offers private inspections
- that has a thorough understanding of the Residential Tenancy Act

We have a boutique style of rent roll which allows our Property Managers more one on one time for vendors and tenants. We offer it all!





MARKETING

We know how to attract the tenant's attention in a crowded marketplace. Our marketing strategies aren't designed to find an individual tenant - they are designed to attract every tenant possible to your property.

Each campaign is customised specifically to your needs, and is complemented by quality creative services including signage, photography, property brochures, guides and copy writing to maximise interest.

A combination of online marketing including websites and social media, signboards, window cards, database marketing, and brochures used to showcase to the broadest possible audience. If you wish to tailor a specific strategy or package we will happily discuss all options with you.

ESSENTIAL MARKETINC



SIGNBOARD

The signboard is designed to maximise the exposure of your property and allow prospective tenants to locate the property with ease.



PHOTOGRAPHY

A leading professional photographer will shoot an expansive selection of excellent quality digital photographs, which are used for all colour advertising and prints for distribution.

COPY WRITING

We provide professionally written copy to communicate the features of your home to our targeted media contacts and will maximise the public relations potential of your property. Take advantage of the high profile editorial written by Domain Property Group.





WEEKLY PROPERTY GUIDE

Every week across all Domain
Property Group offices, our Property
Management team will be handing out
copies of the Domain Property Group's
Property Guide to all prospective
tenants and at open inspections, making
sure your property gets the exposure
that it deserves.

The "open for inspection" is an integral part of the marketing process allowing maximum exposure of the property to multiple applicants with the opportunity to choose the most suitable tenant for the property.



PROPERTY BROCHURES/ WINDOW CARDS

High quality colour brochures and window cards are produced to showcase your property with stunning high resolution images and professionally written text to communicate the outstanding features and the opportunity your property presents.







With everyone using smart phones and tablets we ensure that all properties are available on all platforms meaning prospects can access domainpropertygroup.com.au, realestate.com.au and domain.com.au at any time, anywhere.



E-BROCHURE

An E-Brochure is an email of your property including the description, open times and photographs. Your E-Brochure is sent via email to people on the realestate.com.au database whose 'search' criteria match the details of your property. E-Brochures have been proven to double the number of times your property is viewed.



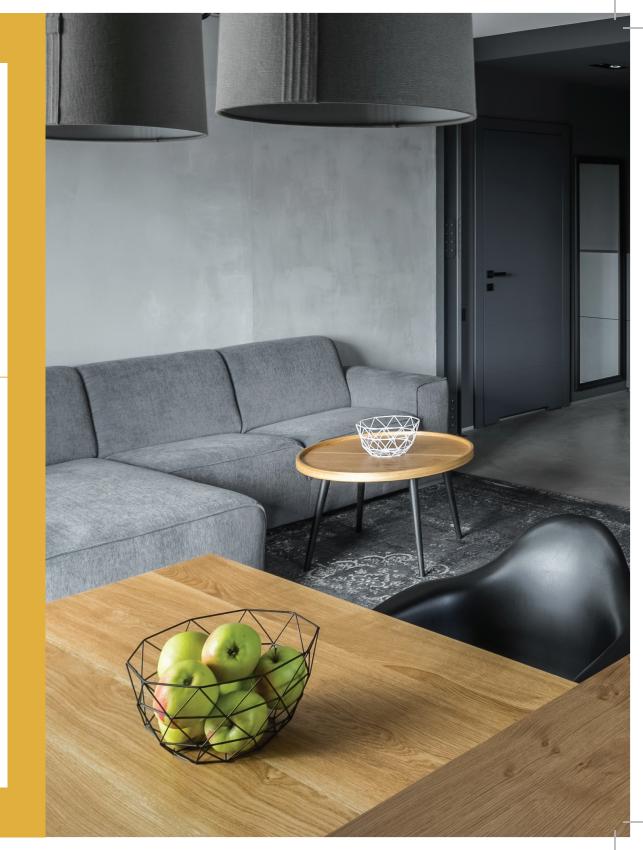
SOCIAL MEDIA

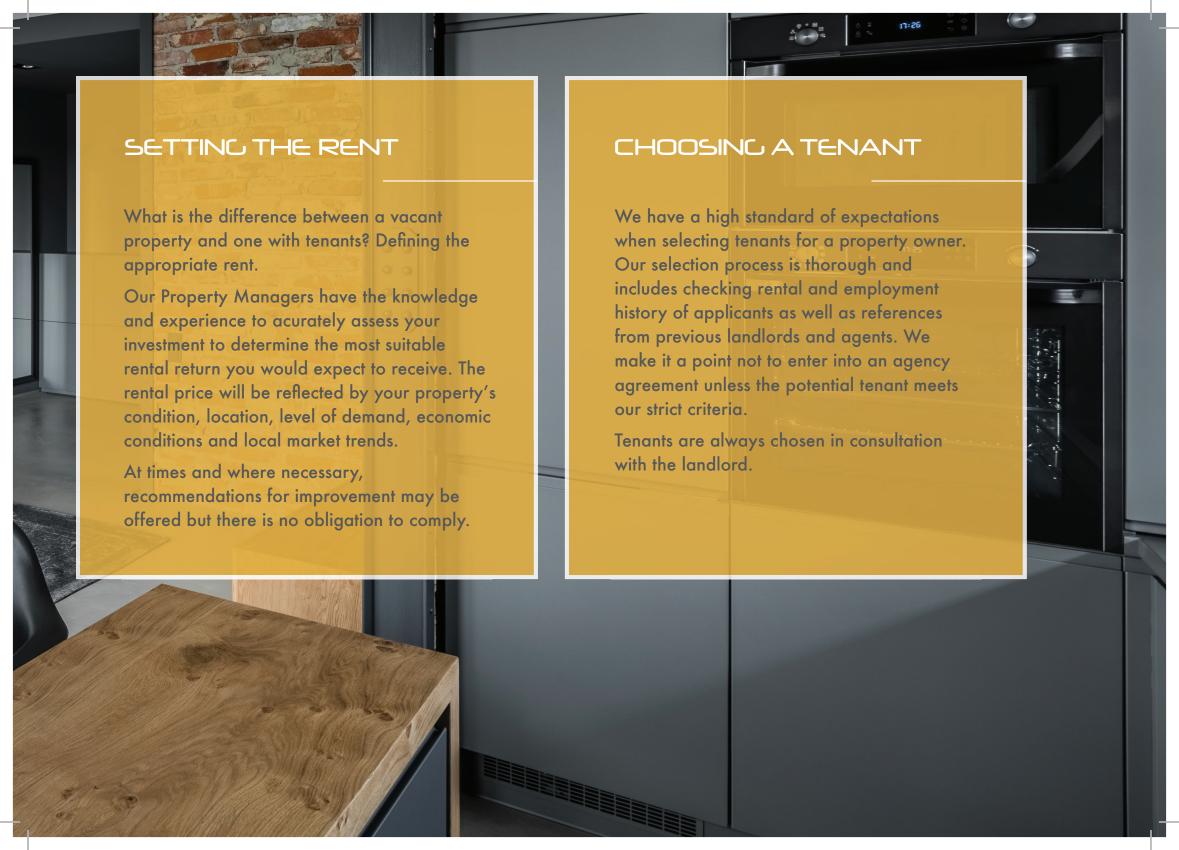
Keeping in touch with the community is important to us, and this is why we maintain an active social media presence on Facebook and Instagram. We like to promote links to our currently listed properties, as well as content we find interesting, to our wide client database and likes. Our team is highly active on LinkedIn for an additional networking avenue.

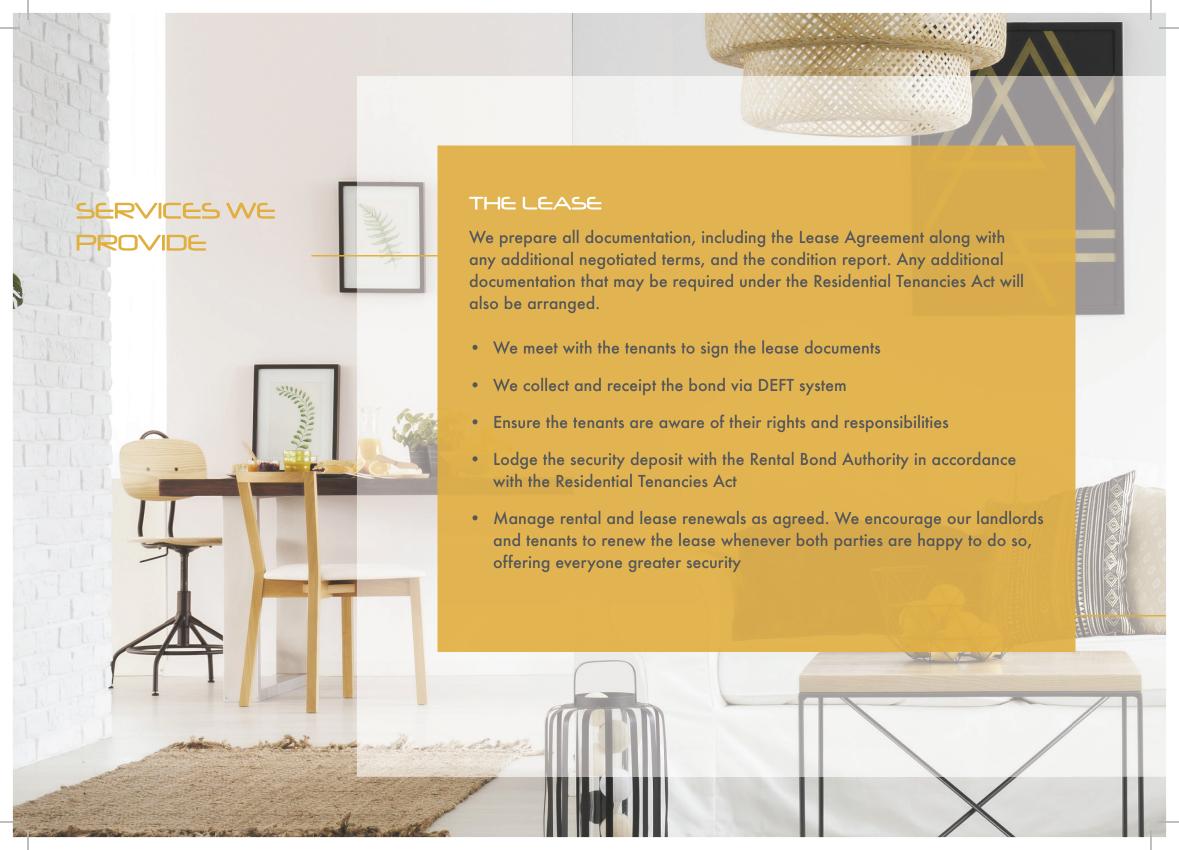
We are the leaders within our industry, constantly challenging our thought processes and developing our trade to give you the leading edge and increase your wealth.

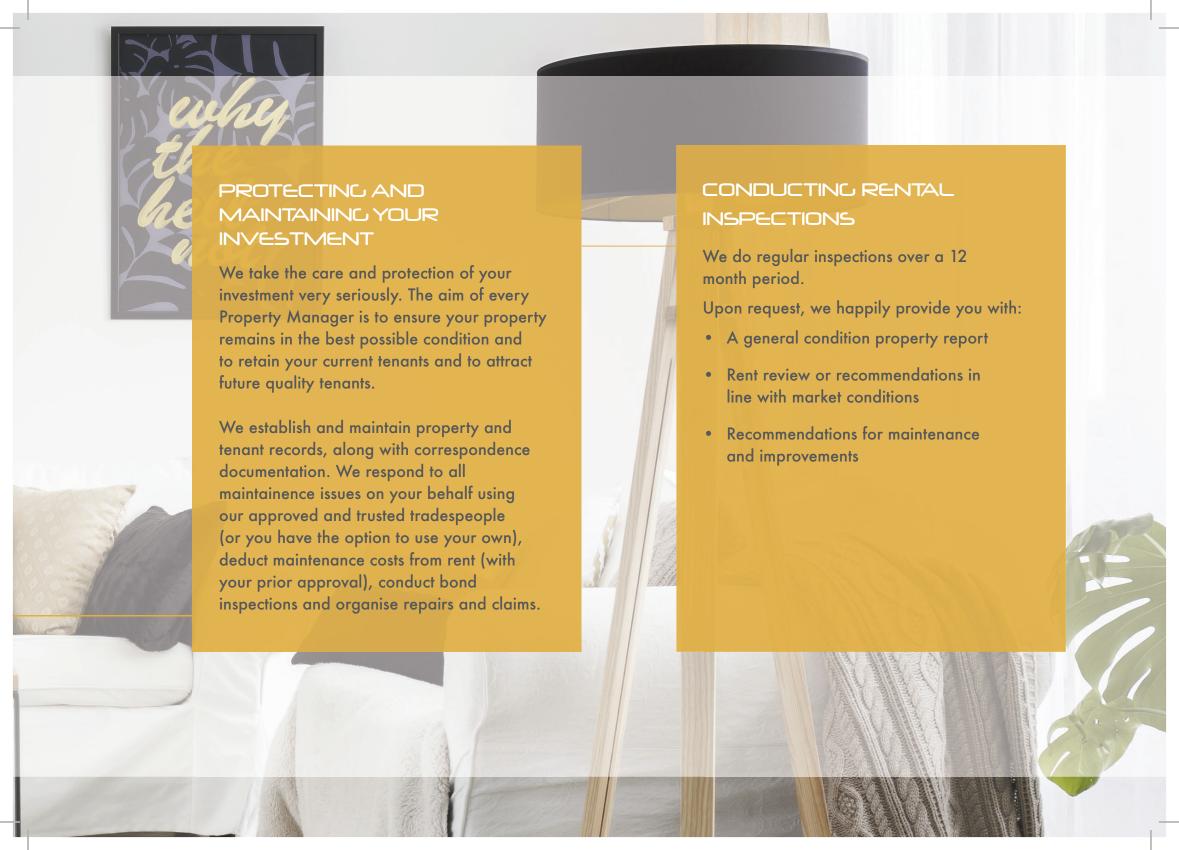
OUR TEAM

We have a team of enthusiastic, honest and passionate Senior Property Managers and Property Officers with a wealth of experience and understanding of the local area, legal obligations and the industry. Our Property Managers instil landlords with confidence by being the absolute best at what they do. Domain Property Group staff turnover rates are extremely low due to the positive workplace culture our offices provide. Expect a relationship of longevity with our Property Management team.









RENTAL STATEMENTS

Our rental statements are sent out at the end of each month, payments subject to the clearance of tenant payments and we do offer mid-month payments. Funds are deposited directly into your bank account via direct deposit.

Upon request, we pay all disbursements for our clients, including property maintenance invoices, council rates, water payments and strata fees.

Original invoices are attached to your invoices and detailed statements are provided at the end of each financial year.

PAYMENTS AND DEALING WITH ARREARS

In the case where a tenant falls into arrears, we have an automated Property Management system which instantly alerts the tenants without any manual prompting. Please see process below:

Day one: An SMS alerting the tenant they are overdue is sent requesting immediate payment.

Texts automatically continue to be sent daily until arrears are paid in full or unless an agreement or payment plan has been agreed upon.

Day five: Email sent and phone call made by the assigned Property Manager.

Day ten: A second email and phone call are made with the view of securing an agreement of payment and commitment of a payment date.

Day fourteen: At fourteen days they are issued a breach notice/termination notice.

Please note, the risk of arrears is minimal due to our stringent selection process that initially takes place.

TRANSFERRING FROM ANOTHER ACENT

Moving your Property from an Agent to Domain Property Group is a simple process. WE DO EVERYTHING. All you have to do is CALL US.

We arrange the transfer of management of your investment property or properties. This can be done even when a fixed term lease is in place.

The transfer is FREE OF CHARGE

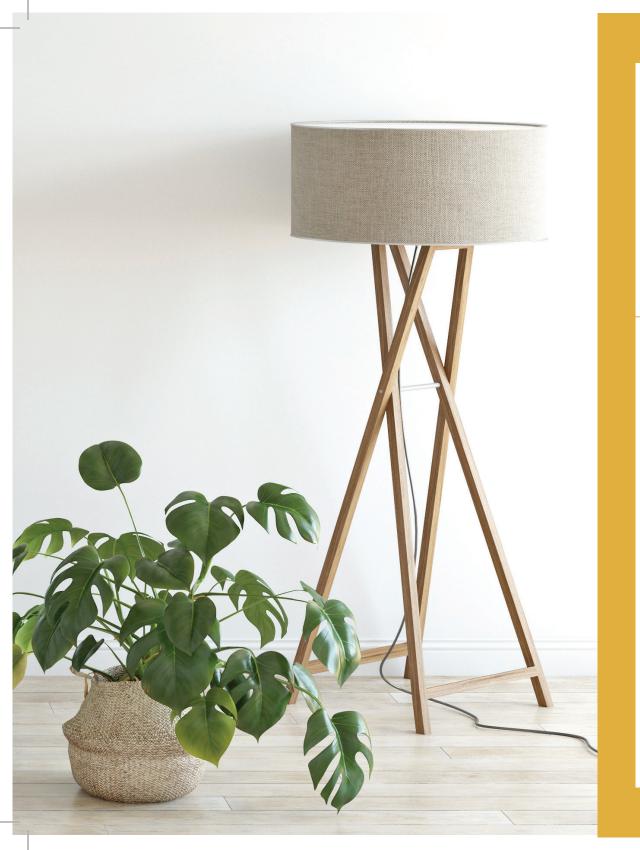
Your current agreement cannot apply penalties unless you agreed to these in your management agreement.

Please feel free to ask one of our team members if you are unsure.

Once an agreement has been signed and you provide Domain Property Group with authority to act on your behalf, we arrange the necessary paperwork and collection of keys from your previous agent. We will contact the tenants to reassure them there will be little disruption, arrange an inspection and start the process of delivering the level of service you expect.







COMMUNICATION

Our staff are dedicated Property Managers that are trained and specialise in the management of your valuable investment property. We have continual expert training and coaching to ensure we are up to date with the relevant changes to the tenancy act. We use industry leading systems and procedures along with a mix of mobile and web-based products to streamline the many processes required for seamless management.

We pride ourselves on our communication and our availability to our clients and to this end we guarantee that we will proactively communicate with you on all matters relating to your property.





SALES

At Domain Property Group, we have a highly experienced and professional Sales team across four locations on the Central Coast. We utilise a combination of proven strategies, tailored to your specific property and requirements, to generate genuine inquiries from potential buyers. Domain Property Group is an independently owned and operated agency. We have an inherent passion for the local area, strong ties to our community and an intimate understanding of our market. We pride ourselves on maintaining integrity and professional standards of excellence at all times. We always aim to exceed customer expectations while maintaining high ethical standards of practice. Our team of professionals are passionate and respected in their field, with strong negotiation skills and an ethical approach to every facet of real estate.

FINANCE

We offer a full mortgage broking service to our clients, whether you're a first time buyer or looking at ways of expanding your investment portfolio, one of our specialists will come to you – at a time that suits – and work with you to find the home loan with the rate and features that's right for you! We take the stress out of the property finance.

Australian Credit Representative 477688 of Vow Financial Australian Credit Licence 390261



Contact Us

02 4342 4000 or 02 4342 7900 rentals@domainpropertygroup.com.au www.domainpropertygroup.com.au

Our Locations

1 Blackwall Road Woy Woy, NSW 2256
2B Kendall Road Empire Bay 2257
Erina Fair Shopping Centre Next to Woolworths
3/382 Ocean View Road Ettalong Beach NSW 2257
Deepwater Plaza, Woy Woy (Display Wall) 2256





